

Intervention Request: Please fill in and send us back this formulary by mail or fax:

+ 41 22 884 00 40

| Client Information | | QMT Information | |
|--------------------|--|---------------------|--|
| Company | | Project N° | |
| Contact | | Original Project N° | |
| Data | | Technical contact | |
| System | | Project Manager | |
| Version | | | |

Problem Description:

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Response Time :

Choice (select the response time needed): Standard Urgent

| | Details | Hourly rate |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| Standard | Upon receipt of this request: <ul style="list-style-type: none"> • Qualimatest registers the request within 24 hours, within the company's opening hours (Monday to Friday from 9.00 to 17.00 outside of holidays) • Qualimatest intervenes within the following week. Qualimatest ensures the commitment of resources used but not the ability to run of the equipment concerned. | Initial cost CHF 200.- + Hourly rate CHF 165.- (*) |
| Urgent | Upon receipt of this request: <ul style="list-style-type: none"> • Qualimatest registers the application that day, within the limits of the company's opening hours (Monday to Friday from 9.00 to 17.00 outside of holidays) • Qualimatest intervenes within 72 hours and not later in the current week. Qualimatest ensures the commitment of resources used but not the ability to run of the equipment concerned. | Initial cost CHF 400.- + Hourly Rate CHF 200.- (*) |

(*) Transport fees (0.70 CHF par km), and other costs (hotel, lunches, ...) are not included and invoiced separately

General terms hereunder are accepted (this formulary considered as a purchase order)

General conditions: http://www.qmt.ch/conditions/Conditions_ventes_Suisse_DOC003-04.pdf

Signature : Date :